

REQUIRED ORGANIZATIONAL PRACTICES

Our objective of guiding our clients toward safe and quality health care is strengthened by the Required Organizational Practices listed below.

ROPs that will come into effect in 2011 are indicated with a ★ .

SAFETY CULTURE

- Adverse events disclosure
- Adverse events reporting
- Client safety as a strategic priority
- Client safety quarterly reports
- Client safety–related prospective analysis

COMMUNICATION

- Client and family role in safety
- Dangerous abbreviations
- Information transfer
- Medication reconciliation at admission
- Medication reconciliation at referral or transfer
- Surgical checklist ★
- Two client identifiers
- Verification processes for high-risk activities

MEDICATION USE

- Concentrated electrolytes
- Drug concentrations
- Heparin safety
- Infusion pumps training
- Narcotics safety

WORKLIFE/ WORKFORCE

- Client safety plan
- Client safety: roles and responsibilities
- Client safety: education and training
- Preventive maintenance program
- Workplace violence prevention ★

INFECTION CONTROL

- Hand-hygiene audit
- Hand-hygiene education and training
- Infection control guidelines
- Infection rates
- Influenza vaccine
- Pneumococcal vaccine
- Sterilization processes

RISK ASSESSMENT

- Falls prevention strategy
- Home safety risk assessment ★
- Pressure ulcer prevention
- Suicide prevention
- Venous thromboembolism (VTE) prophylaxis ★



ACCREDITATION CANADA
AGRÉMENT CANADA

Driving Quality Health Services
Force motrice de la qualité des services de santé

www.accreditation.ca